



Our Cleanliness Commitment

'Your wellbeing is at our heart'

We are committed to delivering the highest levels of cleanliness for all our guests and will always promise a clean and safe hostel

- ✓ We always use commercial grade cleaning products including bactericidal cleaner EN1276, effective in killing bacteria
- ✓ Our Team Members are trained on the effective use of chemicals
- ✓ Our enhanced cleaning protocols focus on heavy use touch points
- ✓ Our bedding and towels are always washed at 60 degrees
- ✓ We encourage contactless payment and interactions at all times
- ✓ Hand sanitiser is available in all our hostels and we promote good hand hygiene throughout our hostels.
- ✓ We always ask our guests to consider the experience of others. Cleaning up after use our kitchens and public spaces is actively encouraged.

If this isn't what you find when you check-in, please make the team aware and we promise to make it right!

hostellingscotland.org.uk



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